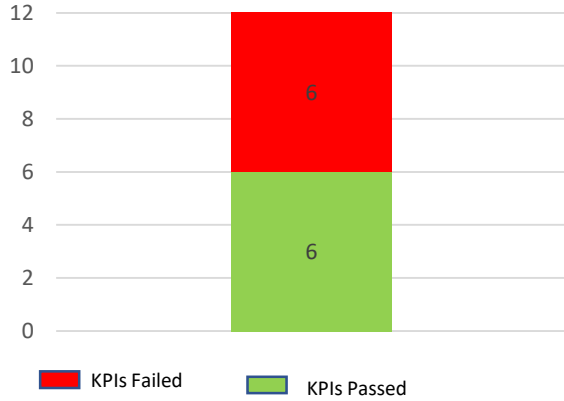


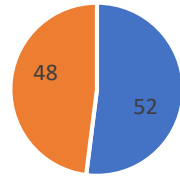
# Property Contract Executive KPI Summary June 2018

Apex Lifts

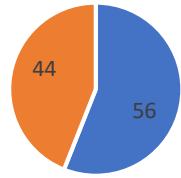
Apex KPI Summary



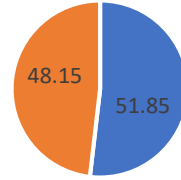
Work Completion



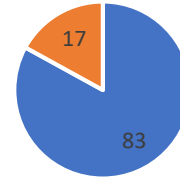
First Time Fix



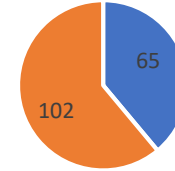
P2 - P4 Attendance



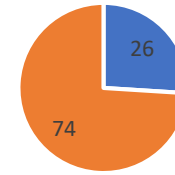
Service Plan



Insurance Defects



Acute & Emergency Attendance



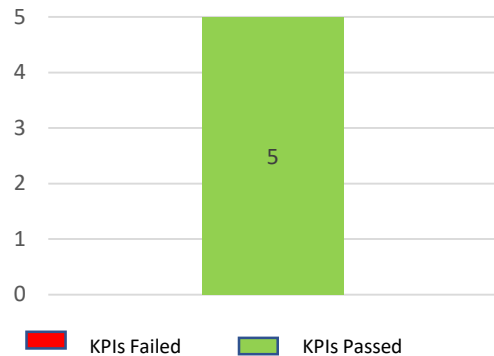
Direction of Travel



- Apex failed 6 of their 12 KPIs
- 102 Insurance Defects remain incomplete, an increase on last months performance of 84
- Financial deductions are now being deducted from monthly fixed cost payments rather than invoices being raised.

Servest Cleaning

Servest KPI Summary



No KPI failures

Direction of Travel

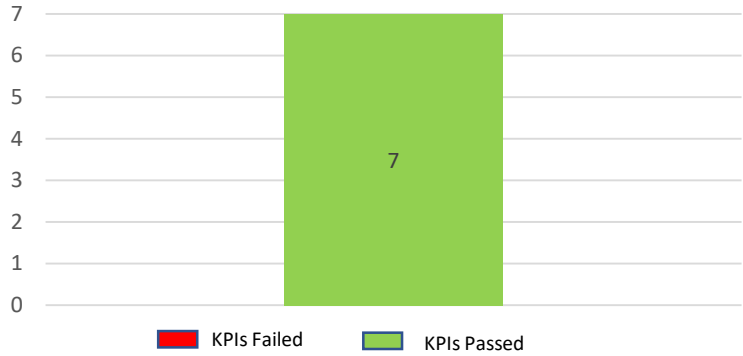


- Servest achieved all their KPIs

# Property Contract Executive KPI Summary June 2018

**Noonan Security**

Noonan KPI Summary



No KPI failures

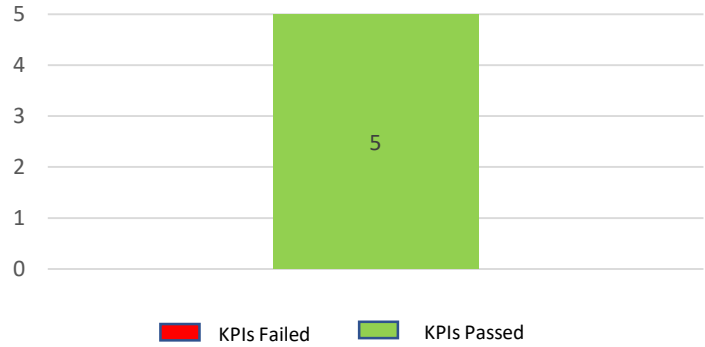
Direction of Travel



- Noonan achieved 7/7 of their KPIs
- New KPIs have been created these are more effective and suitable and additionally enable a higher level of penalty per KPI failure.

**Parkers Windows**

Parkers KPI Summary



No KPI failures

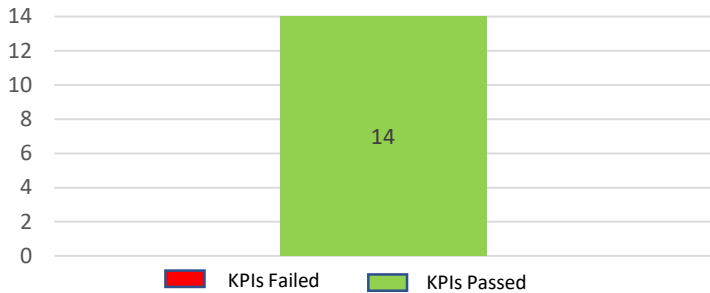
Direction of Travel



- Parkers achieved all their KPIs
- Commencement of 'reach and wash' cleaning was due to start in July but was delayed due to defective equipment.

**Skanska**

Skanska KPI Summary



No KPI failures

Direction of Travel



- Skanska passed all their KPIs